

CHANGES TO THE ADPICS APPROVAL PATH AND THE ADPICS AND R*STARS POSTING PROCESS.

Occasionally, users were approving documents from the ADPICS 9210 DOCUMENT AUTHORIZATION MAILBOX screen and receiving 911 abends during the final approval to the document.

Previous to the software modification, some documents would post to R*STARS, but **not** to ADPICS. This occurred when users received a 911 abend while posting their documents. When the abend occurred, the document posted in R*STARS on the 64 DOCUMENT RECORD INQUIRY screen (if applicable), the 84 ACCOUNTING EVENT RECORD INQUIRY screen, and the 86 DOCUMENT TRANSACTION INQUIRY screen, but did **not** post in ADPICS. Thus the document's action indicator in ADPICS remained as 'A' rather than changing to 'P' and the status remained as 'APPR' rather than changing to 'POST'.

The posting process between ADPICS and R*STARS has been modified to address this situation. The first thing the user should do when receiving a 911 abend, while trying to post an ADPICS document to R*STARS, is check to see whether or not the document posted to R*STARS and ADPICS. If the document only posted to R*STARS (64 DOCUMENT RECORD INQUIRY screen (if applicable), the 84 ACCOUNTING EVENT RECORD INQUIRY screen, and the 86 DOCUMENT TRANSACTION INQUIRY screen), the user may try to repost the document right away **or** wait to verify that the document actually reversed. To verify the reversal, the user should review the DAFR2941 R*STARS OPERATIONS CONTROL TRANSACTION REVERSAL REPORT the following morning. Either way, the user should always review the DAFR2941 report daily to determine whether any documents were reversed. If any transactions appear on the report, the user may repost the document or delete it from ADPICS.

If you are unfamiliar with R*STARS or the DAFR2941 R*STARS OPERATIONS CONTROL TRANSACTION REVERSAL report, please contact your accounting office.

NOTE: As indicated in Tips & Techniques Volume 3, Issue 20, documents lost in the approval path still occur and will be addressed at a later date. However, the modification mentioned above should reduce the number of documents that get lost in approval. We will notify users via Tips & Techniques when this approval path problem is completely corrected.

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